# **✓** HVAC Replacement Decision Matrix

Each of the 10 signs is converted into an evaluation category.

Use this matrix to quickly identify whether the homeowner should Repair, Plan for Replacement, or Replace Now.

# **HVAC Replacement Decision Matrix (Qualitative Assessment)**

Category	What to Look For	Impact if Present	Recommendation
1. System Age (10–15+ years)	Unit older than 12–15 years	Major — age strongly predicts	Replace or plan replacement
		failure & inefficiency	soon
2. Frequent or Costly Repairs	>1 repair per year OR repair	Major — indicates system decline	Replace
	>30–40% of replacement cost		
3. Expired Warranty	Warranty no longer valid	Moderate — future repairs fully	Plan replacement
		out-of-pocket	
4. Rising Energy Bills	Noticeable year-over-year	Major — signifies declining	Replace or upgrade
	increase in utility costs	efficiency	
5. Inconsistent Temps / Poor	Hot/cold spots, humidity issues,	Moderate-Major — comfort &	Repair only if minor; otherwise
Airflow / IAQ Issues	dust, musty odors	health impact	replace
6. Strange Noises or Odors	Rattling, banging, burning or	Major — could indicate failure or	Inspect immediately; likely
	musty smells	hazards	replace
7. Outdated Technology / Missing	No variable-speed, no smart	Moderate — missing savings &	Replace to access
Efficiency Upgrades	thermostat, low SEER/HSPF	rebates	rebates/efficiency
8. Environmental Impact	Old system, high energy usage	Moderate — increased energy	Replace with efficient heat pump
(Replace to access		waste	
rebates/efficiency Efficiency)			
9. Repair Costs vs. Replacement	Repair cost close to 30–50% of	Major — financially inefficient	Replace
Economics	replacement		
10. Professional Inspection	Technician identifies failures,	Major — expert confirmation	Replace
Findings	inefficiency, or end-of-life		

# **✓** HVAC Replacement Score Sheet (Quantitative Assessment)

This gives a numerical score out of 100, allowing the homeowner or tech to quantify the replacement need.

# Scoring Method

Each category is weighted based on its importance:

Category	Weight (%)
1. Age	15
2. Repairs / Repair Cost	15
3. Warranty Status	5
4. Energy Bills / Efficiency	15
5. Comfort / IAQ / Airflow Problems	10
6. Noises / Odors	10
7. Outdated Technology / Rebates Missed	10
8. Environmental Impact (Low Efficiency)	5
9. Repair vs. Replace Economics	10
10. Technician Assessment	5
TOTALS	100



#### 1. System Age (15 pts)

- o 0 pts Less than 8 years
- o 5 pts 8–12 years
- o 10 pts 12-15 years
- o 15 pts 15+ years

# 2. Frequency/Cost of Repairs (15 pts)

- 0 pts No repairs in last 2 years
- 5 pts 1 repair in last year
- 10 pts 2+ repairs in last year
- o 15 pts Any repair >30-40% of replacement cost

#### 3. Warranty Status (5 pts)

- 0 pts Warranty active
- 5 pts Warranty expired

## 4. Rising Energy Bills (15 pts)

- o 0 pts Bills stable
- 5 pts Slight increase
- o 10 pts Noticeable increase year-over-year
- 15 pts Significant increase or system running constantly

#### 5. Comfort / IAQ / Airflow (10 pts)

- 0 pts No issues
- o 5 pts Minor uneven temps
- o 10 pts Major uneven temps, humidity issues, dust, odors

# 6. Noises / Odors (10 pts)

- o 0 pts Quiet, normal
- 5 pts Occasional noises
- o 10 pts Persistent banging, rattling, burning/musty smells

## 7. Outdated Technology (10 pts)

- o 0 pts Modern & efficient (variable speed, smart thermostat)
- 5 pts Mid-efficiency, no smart features
- 10 pts Old tech, low efficiency, missing rebate opportunities

# 8. Environmental Impact (5 pts)

- o 0 pts High-efficiency unit
- 5 pts Low-efficiency unit / high energy usage

## 9. Repair vs. Replace Economics (10 pts)

- 0 pts Repairs inexpensive
- o 5 pts Repair cost approaching 20% of replacement
- 10 pts Repair cost >30–40% of replacement

# 10. Technician Assessment (5 pts)

- o 0 pts Technician recommends repair
- o 5 pts Technician recommends replacement

★ Scoring Interpretation

#### **Total Score Recommendation**

0–30	Repair is appropriate. System has life left.
31–60	Borderline. Begin budgeting & planning for replacement.
61–100	Strongly recommended to replace system. Efficiency, reliability, or cost issues high.